



Dear UCC Campus Community,

In our continued commitment to keep you informed regarding UCC activity involving COVID-19, here are current College updates (as of Tuesday, March 24).

First and foremost, thank you to those of you who continue to remain working on campus. In accordance with Governor Kate Brown's recent [executive orders](#), a large number of UCC employees are working remotely. For those who are considered essential and can only work on campus, you are appreciated. For those of you who are working off-site, your efforts are also being recognized. Many employees from all areas of the campus have attended Zoom trainings offered by UCCOnline; 21 people were trained yesterday alone. Additional information in regard to working remotely via VPN will be sent separately to employees from the Office of Information Technology.

Students are responding to the call to move online as well. The Hawk Shop is averaging around 10 online orders per day. So far, 134 orders have been fulfilled and shipped (at no charge to students). For the students who will need to pick-up books and supplies in person, a plan is in the works to offer drive-through service next week at the campus. Details will be shared soon.

On today's call with our statewide higher education peers, the following items were discussed:

- Federal and state relief efforts for students and institutions are being monitored.
- State Legislature special sessions are coming up to address housing and food insecurity.

Here are the latest actions at UCC:

- Computer Labs are now open for students who need access to a computer or the internet for the purposes of enrolling or online course participation. The labs, which are located in Wayne Crooch Hall (WCH) Rooms 11, 12, and 17, are available from 8:30 a.m. to 4 p.m., Monday through Friday.
 - [Social Distancing](#) in the labs is in effect per the governor's orders.
- UCCOnline is working remotely to help with Canvas and Zoom. The team can be contacted in the following ways:
 - Email: ucconline@umpqua.edu.
 - Voicemail: (541) 440-7685.
 - 24-hour Canvas support hotline: 1 (855) 782-5890.
 - Additional resources are posted to the Faculty Resources section on [MyUCC](#).
- UCC employees are being asked to work closely with their supervisors on all matters. If you have questions about anything (working remotely, calling out sick, rumor milling, etc.), make sure to talk to your supervisor first. Also, make sure that the messages you

are sending and receiving are factual. We recognize that these are stressful times for everyone. Clear, concise information is critical for navigating these uncertain times.

Please remember to stay home if you are sick or if you need to care for a family member who is sick. Everyone has individual circumstances. You are encouraged to contact your supervisor and Human Resources regarding your individual situation.

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